

Minutes CHSWG meeting 27/09/2017

1. Present : Nikki Donegan (SCST), Diana Crawcour (SCS), Lisa Bull (SCS), Helen Farthing (Deaf CAMHS), Sarada Murthy (Paeds), Olivia Whiteside (ENT), Helen Begbie (SLT), Isabel Lugar (Audiology).
2. Introductions : Attendees introduced themselves and what their current professional roles are
3. Minutes of previous meeting: OW asked about ideas of how to catch children who have post-op hearing loss but might not want to engage with audiology or related intervention (does not want hearing aids for instance); however don't want them to be without support whilst waiting for a another review with ENT. IL and LB said they will take away and discuss with colleagues and get back to OW about a solution.
4. LB mentioned a Pan-Berks CHSWG with West meeting is planned for January (date will be sent out). Everyone on CHSWG invited. All discussed having only 1 cross county meeting a year, and then 2 separate East meetings only: Autumn – East, Spring – Pan Berks, Summer East. All agreed.
5. Discussed progress with looking at the NDCS Quality Services document: discussed if anyone wants to have any other input. It was noted that from the work done so far, improvement were needed in some areas – this has been noted with the service and will be worked on . This document is to be seen as a working document to be revisited. Discussed relevance of this document to Hearing and Balance's IQIPS (Improving Quality in Physiological Services) visits which leads to their accreditation: will be noted down as areas to be worked on to improve the service.
6. Social Services asked whether we can make local offers inclusive of a link to meeting minutes in future. Discussed that all meeting minutes should be available to the public – discussion followed about where to store these so that everyone has access to it. DC suggested to use Google docs.
7. Talked about the H+B Services website and how CHSWG+SCS can link in.
8. Service Updates followed: **ENT**: Expanding and taking on another member of staff – 6th consultant to start. Some clinics will change due to this. **SLT**: Friday only day there is no cover. Rebecca covers Slough and HB everywhere else. New online referral form on CYPF website: needs to be completed by all professionals. Can also be used by patients/parents for self-referral. **Slough SCS**: Being monitored by a trust. Will mention at continued healthcare meeting to ask for a representative to

attend CHSWG. **SCS:** Review of whole service. Had open sessions for parents for their input in changes. Visits have been adjusted over the whole service. Surveys will be done in schools to give more responsibility for supporting to the school.

Categories of support: Category A: 30; Category B: most now matrixed to C; Category C: still about the same and seen termly. Watch+wait category (mild and unilateral babies): will not be seen at home – seen in clinic when development will be reviewed- flexibility to move from W+W category onto Caseload proper if needs change. Head of Service Gillian Coles will be retiring at Christmas. Jane Peters acting as HOS for 2 days a week as Gillian only works 3 days/week at present. New HOS starting in January- Jane Peters until July 2017.

RBWM will not be hosting SCS from Easter/Summer next year. New host authority in discussion with Service. **Paeds:** Fully staffed- no change. Has been a discussion about using Saliva swabs instead of urine swabs for CMV before, as some other trusts do and this seems to work well –SM to take forward as not been done yet. Referrals are taking long.

Access to Sensory Impairment services are good. SEND report shows access to TOD better than national average. Reported positively about involvement with service. SM reported having seen an improvement in the service offered in RBWM since the OFSTED report. **Hearing and Balance:** Kirstie Booth had a baby girl born in May. IL interim acting as paediatric lead. New adult lead Louise Hart started in her role in August – settling in well. Almost fully staffed.

9. Deaf CAMHS : HF has done a course in Parenting Deaf Children and would like to do some workshops on this. Currently considering after half term. Course will be based at Slough Deaf Centre in Windmill Road. Will send flyers to give to parents at clinic and put up in waiting areas etc. She appreciates times when it is run can be difficult for parents, so will keep this in mind when arranging.
10. Discussed group moving forward and what projects could be taken on: since the Newly Diagnosed DVD has been made no new projects have been taken on – to bring DVD to next meeting as it needs updating and might be something to take on as a group again. SM suggested everyone to look their own objectives in their own services – to bring this to the next meeting for people to link in together as another project.